

Minutes & SMS Bolt-Ons

Description	Price Per Month (ex VAT)	More Information
International Caller	£3.50	Calls to EU Destinations/USA/Canada - £0.05 per min // Calls to Rest of World Destinations - £0.25 per min // International SMS - £0.05 per SMS
EU Call Saver	£2.50	Calls & SMS to EU Destinations (£0.05 per min/SMS)
Unlimited* UK to Ireland Mins	£3.50	*Subject to Fair Usage Policy
Unlimited* UK to Ireland Mins & SMS	£4.50	
UK to EU 100 Mins & SMS	£3.50	Includes UK to Channel Islands
UK to EU 250 Mins & SMS	£4.50	
UK to EU 1000 Mins & SMS	£11.50	
UK to EU/USA/CAN 100 Mins & SMS	£4.50	
UK to EU/USA/CAN 250 Mins & SMS	£6.50	
UK to EU/USA/CAN 1000 Mins & SMS	£13.50	
UK to RoW 100 Mins	£7.50	Includes all Rest of World & EU Destinations (inc. Channel Islands)
UK to RoW 200 Mins	£12.50	
UK to RoW 600 Mins	£25.50	
UK to RoW 1000 Mins	£37.50	
UK to RoW 100 SMS	£3.50	Includes all Rest of World & EU Destinations (inc. Channel Islands)
UK to RoW 200 SMS	£5.50	
UK to RoW 600 SMS	£12.50	
UK to RoW 1000 SMS	£21.50	

RoW Roaming Minutes Bolt-Ons

Description	Price Per Month (ex VAT)	More Information
RoW Roaming 100 Mins	£28.50	Calls made whilst roaming in World Traveller Service countries and not covered by our inclusive daily roaming services.
RoW Roaming 250 Mins	£69.50	
RoW Roaming 500 Mins	£110.50	

NGN Minutes Bolt-Ons

Description	Price Per Month (ex VAT)	More Information
100 NGN Mins	£3.50	Inclusive calls to 084/087/0500 prefixes only.
300 NGN Mins	£4.50	

Data Bolt-Ons for Un-Tiered Rest of World Destinations

Description	Price Per Month (ex VAT)	More Information
250MB Data	£120.00	Covers usage in the following countries: Burkina Faso, Brunei Darussalam, Cocos (Keeling) Islands, Cook Islands, Comoros, Christmas Island, Ethiopia, Iran, Libya, Maldives, Saint Helena, Saint Pierre and Miquelon, Tokelau, Tuvalu, Wallis and Futuna Islands.
500MB Data	£195.00	
1GB Data	£330.00	

Please note: All bolt-ons are stackable but you cannot use multiple of the same one.





O2 Business

Data Top-Ups

UK Only

Data	Price Per Month (ex VAT)	More Information
2GB	£6.00	UK data overage only, can be used on an individual level for aggregated tariffs.
5GB	£14.00	
10GB	£23.00	
20GB	£38.00	
50GB	£52.00	
100GB	£78.00	
200GB	£146.00	

UK & EU Only

Data	Price Per Month (ex VAT)	More Information
2GB	£30.00	UK & EU data overage only, can be used on an individual level for aggregated tariffs.
5GB	£58.00	
10GB	£102.00	
20GB	£174.00	

RoW (WTS countries only), UK & EU

Data	Price Per Month (ex VAT)	More Information
2GB	£80.00	RoW (WTS countries), UK & EU data overage only, can be used on an individual level for aggregated tariffs.
5GB	£178.00	
10GB	£326.00	
20GB	£512.00	

Please note: Data top-ups are stackable but you cannot use multiple of the same one. Full allowance will be given from date added - it will not eliminate any overage charges before the date added. It is recommended that top-ups should be applied when users are approaching their allowance threshold, rather than when it's been exceeded.

**Associated
Telecom**



Country	Country Code
Alderney	GOA
Austria	AUT
Belgium	BEL
Bulgaria	BGR
Croatia	HRV
Cyprus	CYP
Czech Republic	CZE
Denmark	DNK
Estonia	EST
Faroe Islands	FRO
Finland	FIN
France*	FRA
Germany	DEU
Gibraltar	GIB
Greece	GRC
Guadeloupe	GLP
Guernsey	GGY

Country	Country Code
Hungary	HUN
Iceland	ISL
Ireland	IRL
Isle of Man	GOM
Italy**	ITA
Jersey	GOJ
Latvia	LVA
Liechtenstein	LIE
Lithuania	LTU
Luxembourg	LUX
Malta	MLT
Monaco	MCO
Netherlands	NLD
Norway***	NOR
Poland	POL
Portugal****	PRT
Romania	ROM

Country	Country Code
San Marino	SMR
Slovakia	SVK
Slovenia	SVN
Spain*****	ESP
Sweden	SWE
Switzerland	CHE
Turkey	TUR

Roaming Fair Usage

In line with recent changes around Roam Like at Home legislation we have introduced a new fair usage policy to ensure end user allowances are being used for purpose whilst roaming. Policy Terms: Inclusive roaming services on these mobile tariffs have been built for business users who travel periodically, and not for those who roam across foreign networks on a semi-permanent or permanent basis. If a customer uses their mobile in destinations outside the UK that qualify for inclusive access to standard bundles, for more than 50% of the time in any four-month rolling period, they will receive a communication requesting a moderation of roaming services. If usage continues to exceed 50% as described in the two-week period following notification, we reserve the right to charge for this usage or business roaming services.

*Including French Guiana, Guadeloupe, Martinique, Mayotte & Saint Martin **Including Vatican City

Including Svalbard & Jan Mayen Islands *Including Azores & Madeira *****Including Balearic Islands & Canary Islands





O2 Business

Roaming

World Traveller Service (WTS) ✈

World Traveller Service

Users can get access to their UK allowances and bundles while roaming worldwide for just £7 in Tier 1 and £10 in Tier 2 per calendar day (midnight to midnight UK time).

Users can use their device while roaming in a selection of countries with no need to worry about expensive pence per MB or pence per minute/SMS rates.*



Associated
Telecom

*Out of country calls are charged at standard roaming rates. If a user exceeds their UK allowance they are charged at standard roaming rates. To view standard roaming rates, please see the latest rate card for all out of bundle pricing. The daily charge covers the following: Calls & SMS back to the UK, Calls & SMS within country, Calls & SMS received and Data within country.



O2 Business

Roaming

World Traveller Service (WTS)

Tier 1 £7 /day

Afghanistan	Chile	Honduras	Moldova	Qatar	Tanzania
Albania	China	Hong Kong	Mongolia	Russia	Thailand
Andorra	Colombia	India	Montenegro	Saint Kitts and Nevis	Tonga
Anguilla	Congo (Democratic Republic of)	Indonesia	Montserrat	Saint Lucia	Trinidad and Tobago
Antigua & Barbuda	Costa Rica	Israel	Morocco	Saint Vincent & the Grenadines	Turks and Caicos Islands
Argentina	Dominica	Jamaica	Mozambique	Samoa	Ukraine
Armenia	Dominican Republic	Japan	Myanmar	Saudi Arabia	United Arab Emirates
Aruba	Ecuador	Jordan	Netherlands Antilles	Serbia	United States
Australia	Egypt	Kazakhstan	New Zealand	Singapore	Uruguay
Bahrain	El Salvador	Kenya	Nicaragua	Sint Maarten	Uzbekistan
Bangladesh	Fiji	Kuwait	Oman	South Africa	Vanuatu
Barbados	Georgia	Lao People's Democratic Republic	Pakistan	South Korea	Vietnam
Bermuda	Ghana	Lesotho	Panama	South Sudan	Virgin Islands (U.S.)
Bosnia & Herzegovina	Grenada	Macao	Papua New Guinea	Sri Lanka	Virgin Islands, British
Brazil	Guatemala	Macedonia	Paraguay	Suriname	
Cambodia	Guyana	Malaysia	Peru	Swaziland	
Canada	Haiti	Mexico	Philippines	Taiwan	
Cayman Islands			Puerto Rico		

Tier 2 £10 /day

Algeria	Burundi	French Polynesia	Liberia	Nigeria	Tunisia
Angola	Cameroon	Gabon	Madagascar	Palestinian Territory	Turkmenistan
Azerbaijan	Cape Verde	Gambia	Malawi	Réunion	Uganda
Bahamas	Chad	Greenland	Mali	Rwanda	Venezuela
Belarus	Congo	Guinea	Mauritania	Senegal	Yemen
Belize	Cuba	Guinea-Bissau	Mauritius	Seychelles	Zambia
Benin	Equatorial Guinea	Iraq	Namibia	Sierra Leone	Zimbabwe
Bolivia	Falkland Islands	Ivory Coast	Nepal	Tajikistan	
Botswana	(Malvinas)	Lebanon	Niger	Togo	

Please note: Some destinations are non-WTS and are un-tiered, please see the countries listed on the next page.





O2 Business

Roaming

WTS Un-Tiered Destinations

Please refer to the latest Rate Card for more information on pence per min/MB roaming rates in un-tiered countries and details on any destination not listed on this page.

American Samoa

Antarctica

At Sea

Bhutan

Brunei Darussalam

Burkina Faso

Central African Republic

Christmas Island

Cocos Islands

Comoros

Cook Islands

Djibouti

Eritrea

Ethiopia

Guam

In Air

Iran, Islamic Republic of

Kiribati

Kyrgyzstan

Libyan Arab Jamahiriya

Maldives

Marshall Islands

Micronesia

Midway Islands

Nauru

Niue

Norfolk Island

North Korea

Northern Mariana Islands

Palau

Pitcairn

Saint Helena

Saint Pierre and Miquelon

Sao Tome and Principe

Solomon Islands

Somalia

Syrian Arab Republic

Timor-Leste

Tokelau

Tuvalu

Wallis and Futuna

**Associated
Telecom**

International Voice Calls from the UK

Region	Zone	Call Cost Per Minute	SMS
Channel Islands & Isle of Man	0	£0.81	36p
Ireland	1	£0.54	30p
Western Europe EU & Non-EU	2	£1.25	
Rest of Europe & Turkey	3		
USA & Canada	4		
Asia Pacific	5		
Rest of World	6	£1.68	

Zone 2

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Rep, Slovenia, Spain, Sweden, Switzerland, Vatican City.

Zone 3

Albania, Algeria, Bosnia, Croatia, Iceland, Kosovo, Libya, Macedonia, Montenegro, Serbia, Tunisia, Turkey.

Zone 4

Alaska, Canada, Cocos Islands, Hawaii, Northern Marianna Islands, Morocco, USA.

Zone 5

Australia, Christmas Island, Hong Kong, Japan, Malaysia, New Zealand, Singapore, South Africa.

Zone 6 (Inc. Ship, Ferry & Aeroplane Networks)

Abkhazia, Afghanistan, American Samoa, Angola, Anguilla, Antarctica, Antigua and Barbuda, Argentina, Armenia Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bora Bora, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Rep, Chad, Chile, China, Colombia, Comoros, Congo, Congo (DRO), Cook Islands, Costa Rica, Cuba, Curacao, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Guiana, French Polynesia, French West Indies, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea Bissau, Guyana, Haiti, Honduras, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, North Korea, South Korea, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Moldova, Mongolia, Montserrat, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Niue, NLD Antilles, Norfolk Island, Oman, Pakistan, Palau, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Reunion, Russia, Rwanda, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St Helena, St Kitts, St Lucia, Saint Maarten, St Pierre & Miguel, St Vincent, Sudan, South Sudan, Suriname, Swaziland, Syria, Tahiti, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad and Tobago, Turkmenistan, Turks and Caicos, Tuvalu, Uganda, Ukraine, United Arab Emirates (UAE), Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Wallis & Futuna, Western Samoa, Yemen, Zambia, Zimbabwe.





Standard Rates - UK Voice Calls, Data & SMS

Destination / Service	Price
Calls to other O2 mobiles	FOC
Calls to landlines (01, 02 & 03)	£0.45 per minute
Calls to other UK mobiles	£0.45 per minute
Calls to 0800 & 0808 numbers	FOC
Calls to 05 numbers	£0.70 per minute
Picture Messages (Home & Roaming)	£0.40 per message
GSM WAP	£0.45 per minute
SMS	£0.20 per message
Data	3.75p per MB
O2 Directory Enquiry Services (118402)	£2.50 per minute (access + service charge)
Calls to 07 & 01 numbers in Jersey, Guernsey & Isle of Man	£0.81 per minute

For all other rates please refer to the latest Rate Card which can be found [HERE](#)





EE Business

Bolt-Ons



Daily Roaming Passes



International Minutes

Daily Roaming Passes**

Available for Voice connections only

Zone	Price	Charge Rate	More Information
Europe Zone	£2.50	Per Day with Unlimited* Voice, SMS & 2GB data	Calls within Europe Zone and back to the UK (calls and SMS to standard mobile and landline numbers only)
Business Zone	£8.00	Per Day with Unlimited* Voice, SMS & 1GB data	Calls within country and back to the UK (calls and SMS to standard mobile and landline numbers only)
World Zone	£13.00	Per Day with 60 mins, 60 SMS & 1GB data	

International Minute Bundles (UK to Abroad)***

Zone	250 Minutes	500 Minutes	1000 Minutes	2000 Minutes
Europe Zone	£11.50	£15.50	£21.50	£39.50
Business Zone	£15.50	£21.50	£29.50	£56.50
World Zone	£26.50	£45.50	£83.50	£159.50



*Subject fair usage.

**Daily Roaming Passes are available on voice connections only. No Daily Roaming Passes are available on mobile broadband connections. Customers can use ONE PASS PER DAY. Passes are triggered when 10MB data has been consumed in an applicable destination. Please see roaming zones below for a breakdown of destinations. Please also see the overage rates for when a pass has been consumed.

***Once all minutes have been used, the tariff goes on to standard pricing. See Roaming Zones and Out of Bundle Rates for more information. Bolt-Ons and Bundles can be stacked. There is the option to purchase another bundle of a different size once all minutes have been used.

**Associated
Telecom**



EE Business

Calls from UK

Out of Bundle Rates ✈

International Direct Dial - Calls from the UK (without a bundle)

Zone	Price	Charge Rate	Countries
Zone 1	£0.16	per min	Australia, Bangladesh, Belgium, Bermuda, Bhutan, Brazil, Brunei Darussalam, Bulgaria, Cambodia, Canada, Chile, China, Colombia, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Dominica, Dutch Antilles, Estonia, Faroe Islands, Finland, France, French Guiana, Germany, Greece, Greenland, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Israel, Japan, Kuwait, Laos, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mexico, Mongolia, Netherlands, New Zealand, Norway, Pakistan, Paraguay, Peru, Poland, Portugal, Puerto Rico, Romania, Singapore, Slovakia, Slovenia, South Korea, Spain, Sweden, Thailand, United States, Vietnam
Zone 2	£0.24		Argentina, Bahrain, Dominican Republic, Egypt, Gibraltar, Guatemala, Iran, Macao, Malaysia, Mauritius, Mayotte Island, Namibia, Nepal, Netherlands, Nigeria, Panama, Philippines, Réunion, San Marino, Saudi Arabia, Sri Lanka, Sudan, Swaziland, Taiwan, Turkmenistan, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Yemen
Zone 3	£0.40		Afghanistan, Andorra, Angola, Anguilla, Armenia, Aruba, Barbados, Belize, Bolivia, Botswana, British Virgin Islands, Cayman Islands, East Timor, Ecuador, El Salvador, Eritrea, Ethiopia, Grenada, Guadeloupe, Guyana, Honduras, Iraq, Jamaica, Jordan, Kazakhstan, Kenya, Kyrgyzstan, Lebanon, Marshall Islands, Montserrat, Oman, Palau, Palestine, Qatar, Saint Kitts, Saint Lucia, Saint Vincent, South Africa, Switzerland, Tajikistan, Trinidad and Tobago, Turkey, Turks and Caicos Islands, Ukraine
Zone 4	£0.60		Albania, Antigua and Barbuda, Azerbaijan, Bahamas, Belarus, Benin, Bosnia and Herzegovina, Burkina Faso, Cameroon, Cape Verde, Djibouti, Fiji, French Polynesia, Georgia, Ghana, Guinea, Haiti, Liberia, Libya, Mali, Moldova, Monaco, Montenegro, Mozambique, Myanmar, New Caledonia, Nicaragua, Niger, North Macedonia, Russia, Rwanda, Senegal, Serbia, Suriname, Syria, Tanzania, Togo, Uganda
Zone 5	£1.20		Algeria, Burundi, Central African Republic, Comoros Islands, Congo, Cuba, Equatorial Guinea, Gabon, Gambia, Guinea-Bissau, Ivory Coast, Kosovo, Lesotho, Madagascar, Malawi, Mauritania, Micronesia, Morocco, Seychelles, Sierra Leone, Somalia, South Sudan, Tunisia, Zambia, Zimbabwe
Zone 6	£2.40		Ascension, Chad, Diego Garcia, Falkland Islands, Maldives, Nauru, Papua New Guinea, Sao Tome and Principe, Tonga
Zone 7	£3.60		Cook Islands, Kiribati, Niue, Saint Helena, Samoa, Tuvalu, Vanuatu
Zone 8	£7.50		Solomon Islands, Tokelau





EE Business

International SMS

Out of Bundle Rates ✈️

International SMS (without a bundle)

Zone	Price	Charge Rate	Countries
Zone 1	£0.14	per SMS	Afghanistan, Andorra, Angola, Ascension, Bahamas, Belarus, Belize, Bermuda, Bhutan, Bosnia and Herzegovina, Botswana, Brunei Darussalam, Cambodia, Central African Republic, Cook Islands, Denmark, Djibouti, East Timor, Egypt, Equatorial Guinea, Eritrea, Estonia, Falkland Islands, Fiji, French Polynesia, Georgia, Gibraltar, Greece, Greenland, Guinea, Guinea-Bissau, Haiti, Jordan, Kazakhstan, Kiribati, Kyrgyzstan, Liechtenstein, Madagascar, Maldives, Malta, Marshall Islands, Mauritania, Micronesia, Mongolia, Namibia, Nauru, Netherland Antilles, Niue, Pakistan, Palau, Palestine, Papua New Guinea, Philippines, Qatar, Saint Pierre and Miquelon, Samoa, Sao Tome and Principe, Solomon Islands, Somalia, South Sudan, Sri Lanka, Sudan, Suriname, Tajikistan, Togo, Tonga, Turkmenistan, Tuvalu, Uzbekistan, Vietnam, Yemen
Zone 2	£0.20		Algeria, Bahrain, Bangladesh, Benin, Bulgaria, Burundi, Cameroon, Cape Verde, Chad, Congo, Gambia, Ghana, India, Iraq, Kenya, Kosovo, Kuwait, Laos, Lesotho, Liberia, Macao, Malawi, Malaysia, Mali, Mauritius, Niger, Peru, Réunion, Rwanda, Senegal, Sierra Leone, Singapore, South Korea, Taiwan, Tanzania, Thailand, Tunisia, Uganda
Zone 3	£0.24		Albania, Argentina, Aruba, Azerbaijan, Bolivia, Cayman Islands, Chile, China, Colombia, Costa Rica, Croatia, Dominican Republic, Ecuador, El Salvador, Finland, French West Indies, Guatemala, Guyana, Honduras, Hungary, Ireland, Jamaica, Japan, Latvia, Lithuania, Moldova, Montenegro, Morocco, Mozambique, Netherlands, Nicaragua, Oman, Panama, Paraguay, Poland, Romania, Saint Lucia, Saudi Arabia, Serbia, Slovakia, Slovenia, South Africa, Trinidad and Tobago, United Arab Emirates, Uruguay, Venezuela, Zambia, Zimbabwe
Zone 4	£0.30		Armenia, Australia, Austria, Belgium, Brazil, Canada, Cyprus, Czech Republic, France, Germany, Hong Kong, Iceland, Israel, Italy, Libya, Luxembourg, Mexico, Myanmar, Nepal, New Zealand, Nigeria, Norfolk Island, Norway, Portugal, Russia, Satellite, Seychelles, Spain, Swaziland, Sweden, Switzerland, Turkey, Ukraine, United States and any other destination not listed.





Zone	Voice MO Calls in Country & Back to UK	Voice MO Calls to Europe Zone	Voice MO Calls to RoW	Voice MT Calls	SMS MO	Data / VoLTE	Countries
	Per Minute	Per Minute	Per Minute	Per Minute	Per SMS	Per MB	
Europe Zone	£0.200	£0.200	£1.300	£0.000	£0.080	£0.040	Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City
Business Zone	£0.500	£2.000	£2.000	£1.000	£0.600	£0.040	Australia, Canada, China, Gibraltar, Guernsey, Hong Kong, Isle of Man, Jersey, New Zealand, Saudi Arabia, Singapore, South Africa, Switzerland, Turkey, United States
World Zone	£2.400	£2.400	£2.400	£1.500	£1.000	£0.060	Argentina, Armenia, Bangladesh, Bermuda, Brazil, Chile, Colombia, Ecuador, El Salvador, Faroe Islands, Guadeloupe, Israel, Mexico, Moldova, Montenegro, Nicaragua, North Macedonia, Pakistan, Peru, Puerto Rico, Qatar, Réunion, Russia, Serbia, Thailand, Ukraine, Uzbekistan, Venezuela, Vietnam, Zambia
RoW 1	£3.000	£3.000	£3.000	£2.000	£1.000	£0.100	Anguilla, Antigua and Barbuda, Barbados, Belarus, Botswana, Cameroon, Cayman Islands, Dominica, Egypt, Gabon, Ghana, Grenada, Guinea, Guinea-Bissau, India, Iraq, Ivory Coast, Japan, Kazakhstan, Kenya, Kosovo, Kuwait, Liberia, Macao, Madagascar, Mali, Monaco, Montserrat, Niger, Nigeria, Oman, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Senegal, Seychelles, Sudan, Taiwan, Tanzania, Tunisia, Turks and Caicos Islands, Uganda, United Arab Emirates, Uruguay
RoW 2	£3.000	£3.000	£3.000	£2.000	£1.000	£0.200	Albania, Andorra, Aruba, Azerbaijan, Bahamas, British Virgin Islands, Brunei Darussalam, Costa Rica, Dominican Republic, French Guiana, Georgia, Guyana, Haiti, Indonesia, Jamaica, Mauritius, Netherland Antilles, Panama, Philippines, Sri Lanka, Tmpnet Offshore, Trinidad and Tobago
RoW 3	£3.000	£3.000	£3.000	£2.000	£1.000	£0.600	Afghanistan, Benin, Cambodia, Cape Verde, Gambia, Iran, Nepal, Sierra Leone
RoW 4	£3.000	£3.000	£3.000	£2.000	£1.000	£2.000	Bhutan, Burkina Faso, Chad, Congo, Democratic Republic of Congo, French Polynesia, Guatemala, Honduras, Kyrgyzstan, Lesotho, Myanmar, Namibia, Paraguay, Suriname, Swaziland, Tajikistan, Vanuatu
RoW 5	£3.750	£3.750	£3.750	£2.000	£1.000	£0.100	Malaysia
RoW 6	£3.750	£3.750	£3.750	£2.000	£1.000	£0.200	Algeria, Bahrain, Belize, Jordan, Morocco, South Korea
RoW 7	£3.750	£3.750	£3.750	£2.000	£1.000	£0.600	Bosnia and Herzegovina, Greenland, Maldives, Bahamas, Ethiopia
RoW 8	£3.750	£3.750	£3.750	£2.000	£1.000	£2.000	Aircraft, Angola, Bolivia, Burundi, Central African Republic, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Falkland Islands, Fiji, Guam, Laos, Lebanon, Libya, Malawi, Martinique, Mauretania, Mongolia, Mozambique, Palestine, Papua New Guinea, Saint Pierre and Miquelon, Satellite, Ships, Syria, Togo, Tonga, Turkmenistan, Yemen, Zimbabwe, any other destination not listed.





Destination/Service	Rate	Min. charge	Billing Increment
Calls to UK Mobiles (07)	£0.70	1 second	per min
Calls to Landlines (01/02/03)	£0.70	1 second	per min
SMS	£0.50	N/A	per SMS
UK Mobile Data	£0.04	1 MB	per KB
Answer Phone retrieval while in the UK	£0.00		
MMS	£1.00	N/A	per MMS
Calls to 055 (UK VoIP)	£0.24	1 second	per min
Calls to 056	£0.24	1 second	per min
Calls to forwarding services	£0.24*		
Calls to personal number services beginning with 070	£0.24	1 second	per min
Satellite calls	£4.00	60 seconds	per min
076 paging number service	£1.00	N/A	per min
076 paging number service (text message)	£4.00	N/A	per SMS
118 Third party Directory Enquiries	£0.00	60 seconds	Prices vary depending on service
International assistance (not call connect) (155)	£0.24	60 seconds	per min
Emergency services (999)	£0.00		
Standard non-emergency (101)	£0.25		
Calls to charity helplines	£0.00		
Calls to 0808, 0800, 0500 and 116	£0.00		
Calls to 084, 087	£1.00	60 seconds	1 second
Premium Rate Services Band 1	£1.20	60 seconds	1 second
Premium Rate Services Band 2	£2.40	60 seconds	1 second
Premium Rate Services Band 3	£3.60	60 seconds	1 second
Premium Rate Services Band 4	£4.80	60 seconds	1 second
Premium Rate Services Band 5	£6.00	60 seconds	1 second

*Up to 79.79p dependent on service

For all other rates please refer to the latest Rate Card which can be found [HERE](#)



Voice, SMS & Data

Description	Low User 500MB	1GB	3GB	5GB	10GB	20GB	Unlimited**
Inclusive Standard UK Mins	500	Unlimited**					Unlimited**
Inclusive Standard UK SMS	Unlimited**						
Inclusive UK Data	500MB	1GB	3GB	5GB	10GB	20GB	
Euro Traveller***	£3.00 per day					Travel Free	
World Traveller Service	£9.00 per day					Travel Plus	



**Unlimited Minutes, SMS & Data are subject to fair usage.

***Roam Like at Home destinations listed on the following pages of this document.

Mobile Broadband (Data Only)

Description	1GB	3GB	5GB	10GB	20GB	Unlimited**
Inclusive Standard UK Mins	N/A					
Inclusive Standard UK SMS	N/A					
Inclusive UK Data	1GB	3GB	5GB	10GB	20GB	Unlimited**
Euro Traveller***	£3.00 per day					Travel Free
World Traveller Service	£9.00 per day					Travel Plus

Data Top-Ups*

Top-Up	Price (ex VAT)
3GB	£9.00
5GB	£13.00
10GB	£21.00
20GB	£39.00

SMS Bolt-Ons**

Bolt-On	Price (ex VAT)
100 International SMS (UK to World)	£5.50

Rest of World Roaming Data Bolt-Ons**

Bolt-On	Price (ex VAT)
250MB (Exc. Zone 4 Destinations)	£70.00
500MB (Exc. Zone 4 Destinations)	£120.00
1GB (Exc. Zone 4 Destinations)	£210.00



*Data top-ups can be stacked with a maximum of 3 of each.

**Individual bolt-ons are permitted on all tariffs unless specified otherwise. Multiple bolt-ons can be selected but individually cannot be stacked.

***International Saver covers calls from the UK to 66 destinations listed on the following pages.

International & Roaming Minutes Bolt-Ons**

Bolt-On	Price (ex VAT)
100 Minutes (International Saver - Calls from UK)***	£5.50
500 Minutes (International Saver - Calls from UK)***	£17.50
100 Minutes (UK to RoW)	£29.50
500 Minutes (UK to RoW)	£79.50
1000 Minutes (UK to RoW)	£149.50

Euro Traveller Destinations

Users can access their UK allowance in any of the following countries for a small daily fee* of £3.00 per day (included with Unlimited tariffs).

Austria
Azores
Belgium
Bulgaria
Canary Islands
Channel Islands
(inc. Guernsey, Jersey & Isle of Man)
Croatia
Cyprus
Czech Republic
Denmark
Estonia
Faroe Islands
Finland
France (incl. Corsica)

Germany
Gibraltar
Greece
Guadeloupe
Hungary
Iceland
Italy (incl. Vatican City)
Latvia
Liechtenstein
Lithuania
Luxembourg
Madeira
Malta
Martinique
Mayotte

Monaco
Netherlands
Norway
Poland
Portugal
Reunion
Romania
Saint Martin
San Marino
Slovakia
Slovenia
Spain (incl. Balearic Islands)
Sweden
Switzerland

Please Note: On our Unlimited tariffs, the above destinations are included in 'Travel Free' plus the following countries below:

Albania, Anguilla, Antigua & Barbuda, Aruba, Australia, Barbados, Bermuda, Bosnia & Herzegovina, Canada, Cayman Islands, Dominica, Ghana, Grenada, Jamaica, Kenya, Lesotho, Mexico, Montserrat, Mozambique, Netherlands Antilles, New Zealand, Saint Kitts and Nevis, South Africa, St Lucia, St Vincent & Grenadines, Trinidad and Tobago, Turkey, Turks and Caicos Islands, USA.

*Except Ireland – included in tariffs with no additional charges.

World Traveller Service

Users can get full access to their UK allowances and bundles while roaming in any of the destinations below for just £9.00 per day* (midnight - midnight UK time). Customers can use their device while roaming in various countries with no need to worry about expensive pence per minute rates.**

Afghanistan

Albania

Andorra

Anguilla**Antigua and Barbuda**

Argentina

Armenia

Aruba**Australia**

Bahrain

Bangladesh

Barbados**Bermuda**

Bonaire

Bosnia and Herzegovina

Brazil

British Virgin Islands

Cambodia

Canada**Cayman Islands**

Chile

China

Columbia

Costa Rica

Democratic Republic of Congo

Dominica

Dominican Republic

Ecuador

Egypt

El Salvador

Fiji Georgia

Ghana**Grenada**

Guadeloupe

Guam

Guatemala

Guyana

Haiti

Honduras

Hong Kong

India

Indonesia

Israel

Jamaica

Japan

Jordan

Kazakhstan

Kenya

Kuwait

Laos

Lesotho

Macau

Macedonia

Malaysia

Mexico

Moldova

Mongolia

Montenegro

Montserrat

Morocco

Mozambique

Myanmar

New Zealand

Nicaragua

Oman

Pakistan

Panama

Papua New Guinea

Paraguay

Peru

Philippines

Puerto Rico

Qatar

Reunion

Russia

Saba (Netherlands Antilles)

Saudi Arabia

Serbia

Singapore

Sint Eustatius (Netherlands

Antilles)

Sint Maarten

South Africa

South Korea

South Sudan

Sri Lanka

St. Kitts and Nevis**St. Lucia****St. Vincent**

Suriname

Swaziland

Taiwan

Tanzania

Thailand

Tonga

Trinidad and Tobago**Turkey****Turks and Caicos Islands**

Ukraine

United Arab Emirates

Uruguay

US Virgin Islands

USA

Uzbekistan

Vanuatu

Vietnam

 **Associated
Telecom**

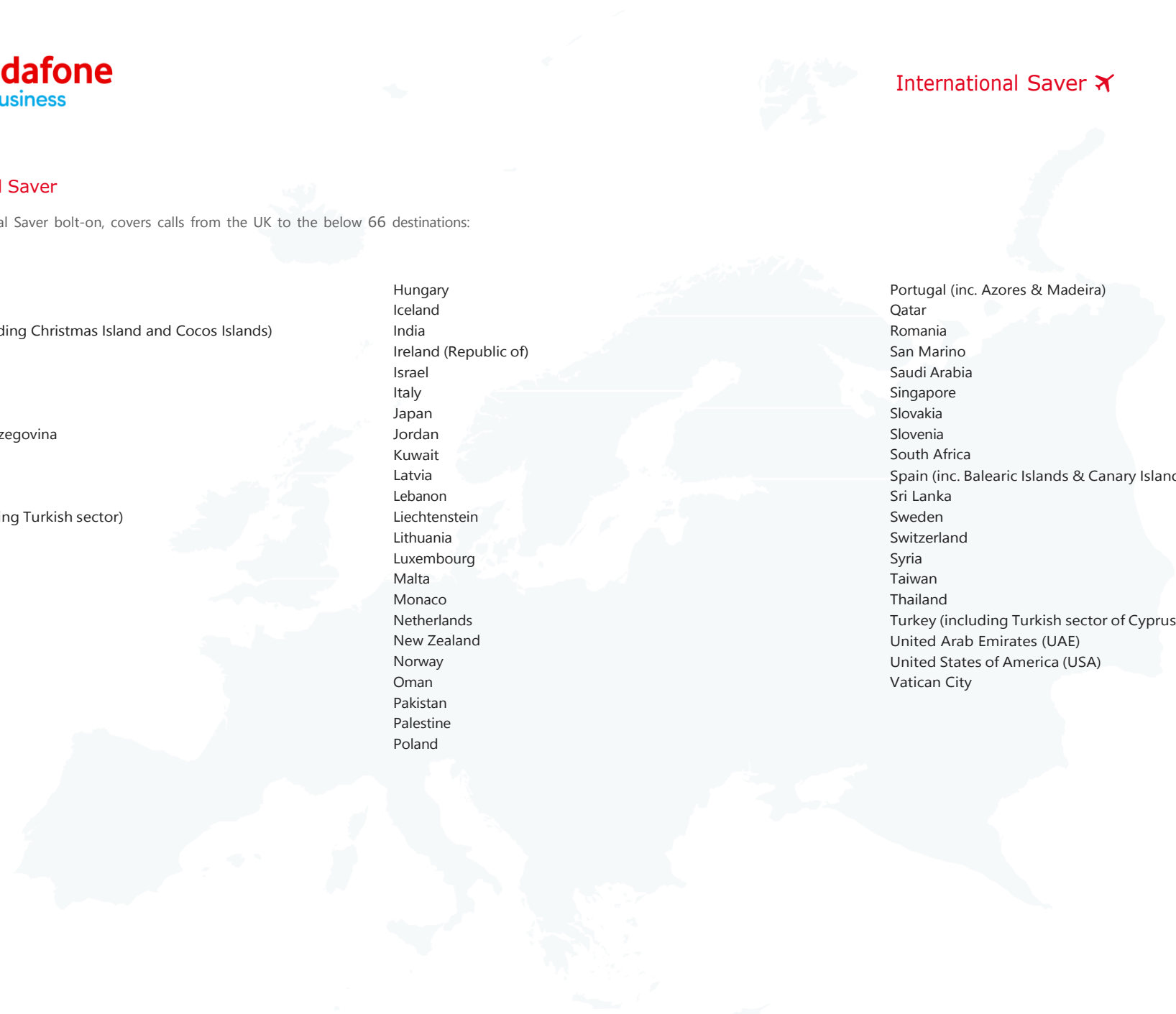
*Please Note:

On our Unlimited tariffs, any destinations highlighted in bold are included in 'Travel Free,' then any other country listed will be subject to a 'Travel Plus' charge of £9.00 per day (midnight - midnight UK time).

**Out of country calls are charged at standard roaming rates. If a user exceeds their UK allowance they are charged at standard roaming rates.

International Saver

Our International Saver bolt-on, covers calls from the UK to the below 66 destinations:



Albania	Hungary	Portugal (inc. Azores & Madeira)
Andorra	Iceland	Qatar
Australia (including Christmas Island and Cocos Islands)	India	Romania
Austria	Ireland (Republic of)	San Marino
Bahrain	Israel	Saudi Arabia
Bangladesh	Italy	Singapore
Belgium	Japan	Slovakia
Bosnia and Herzegovina	Jordan	Slovenia
Bulgaria	Kuwait	South Africa
Canada	Latvia	Spain (inc. Balearic Islands & Canary Islands)
Croatia	Lebanon	Sri Lanka
Cyprus (excluding Turkish sector)	Liechtenstein	Sweden
Czech Rep	Lithuania	Switzerland
Denmark	Luxembourg	Syria
Egypt	Malta	Taiwan
Estonia	Monaco	Thailand
Faroe Islands	Netherlands	Turkey (including Turkish sector of Cyprus)
Finland	New Zealand	United Arab Emirates (UAE)
France	Norway	United States of America (USA)
Germany	Oman	Vatican City
Gibraltar	Pakistan	
Greece	Palestine	
Hong Kong	Poland	

Rest of World Zoning Structure

Outside of EU Zones 1 & 2

RoW Zone	Calls Back to UK (Per Minute)	Calls to Europe Zones (Per Minute)	Receiving Calls (Per Minute)	SMS (Per SMS)	Picture Messages (Per MMS)	Data Services (Per MB)
Zone 1 (WTS)	£0.800	£1.200	£0.480	£0.112	£0.550	£0.100
Zone 1	£0.800	£1.250	£0.480	£0.112	£0.880	£0.180
Zone 2	£1.600	£1.500	£0.960	£0.400		£0.900
Zone 3	£3.200	£3.200	£1.300	£0.800		£1.500
Zone 4		£3.200	£1.500			£6.000
Minimum Charge	60 Seconds	60 Seconds	60 Seconds	Per SMS	Per MMS	Per MB
Billing Increment						

RoW Zone	Calls to RoW Zones (Per Minute)			
	RoW Zone 1	RoW Zone 2	RoW Zone 3	RoW Zone 4
Zone 1 (WTS)	£0.800	£1.500	£1.500	£1.500
Zone 1	£0.800	£2.672	£2.672	£2.672
Zone 2	£2.672	£1.600	£2.672	£2.672
Zone 3	£3.200	£3.200	£3.200	£3.200
Zone 4	£3.200	£3.200	£3.200	£3.200
Minimum Charge	60 Seconds	60 Seconds	60 Seconds	60 Seconds
Billing Increment				

Zone 1 (World Traveller Service)

Afghanistan, Albania, Anguilla, Antigua & Barbuda, Argentina, Armenia, Aruba, Australia, Bahrain, Bangladesh, Barbados, Bermuda, Bosnia & Herzegovina, Bosnia and Herzegovina, Brazil, British Virgin Islands, Burma (Myanmar), Cambodia, Canada, Cayman Islands, Chile, China (PRC), Colombia, Costa Rica, Democratic Republic of the Congo, Dominica, Dominican Republic, DR Congo, Ecuador, Egypt, El Salvador, Fiji, Fiji Islands, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea, Korea (South), Kuwait, Laos, Lesotho, Macau, Macedonia, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Netherlands Antilles, New Zealand, Nicaragua, Oman, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Saint Kitts and Nevis, Samoa, Saudi Arabia, Serbia, Serbia/Montenegro, Singapore, South Africa, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, St Vincent & Grenadines, Suriname, Swaziland, Taiwan, Tanzania, Thailand, Tonga, Tonga Islands, Trinidad and Tobago, Turkey, Turks and Caicos Islands, Ukraine, United Arab Emirates, United States, Uruguay, USA, Uzbekistan, Vanuatu, Vietnam, Western Samoa.

Zone 1

Azerbaijan, Bahamas, Benin, Bhutan, Botswana, Brunei, Burkina Faso, Cameroon, Central African Republic, Chad, Congo-Republic, French Polynesia, Gabon, Iran, Iraq, Ivory Coast (Cote d'Ivoire), Kosovo, Madagascar, Niger, Nigeria, Palestine, Palestinian Territory, Rwanda, Seychelles, Seychelles Islands, Solomon Islands, Sudan, Tahiti, Tajikistan, Togo, Uganda, Venezuela, Yemen, Zambia.

Zone 2

Algeria, Belarus, Bolivia, Cape Verde Islands, Gambia, Guinea, Guinea (PRP), Guinea-Bissau, Kyrgyz Republic, Kyrgyzstan, Liberia, Malawi, Mauritania, Mauritius, Senegal, Sierra Leone, Zimbabwe.

Zone 3

Andorra, Burundi, Libya, Mali, Mali Republic, Namibia, Nepal, Sao Tome and Principe, Tunisia.

Zone 4

Angola, At Sea, Belize, Cook Islands, Cuba, Djibouti, East Timor, Equatorial Guinea, Ethiopia, Falkland Islands, Greenland, Kiribati, Lebanon, Maldives, Maritime Networks, New Caledonia, On Airways, Somalia, Syria, Turkmenistan.

Euro Zone	Calls in Country & Back to UK (Per Min)	Calls to other Euro Zones (Per Min)	Euro Zone				Receiving Calls (Per Min)	SMS (Per SMS)	MMS (Per MMS)	Data (Per MB)
			RoW Zone 1	RoW Zone 2	RoW Zone 3	RoW Zone 4				
Euro Zone 1	£0.642*	£0.642	£1.000	£1.000	£1.000	£1.000	FOC	£0.642*	£0.642*	£0.020*
Minimum Charge	1 Second							Per SMS	Per MMS	Per MB
Billing Increment										
Euro Zone 2	£0.642*	£0.642	£1.000	£1.000	£1.000	£1.000	£0.100*	£0.642*	£0.642*	£0.020*
Minimum Charge	30 Seconds						1 Second	Per SMS	Per MMS	Per MB
Billing Increment	1 Second									

*Free with bundle but subject to an EU Roaming daily charge.

Euro Zoning Structure

Zone 1

Austria, Azores, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy (Inc Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Island, Romania, Slovakia, Slovenia, Spain, Spain (Inc. Canary Islands), Sweden.

Zone 2**

Faroe Islands, Guernsey, Jersey, San Marino, Switzerland.

**Subject to a daily Euro Traveller charge

Standard Rates & Out of Bundle Charges

Destination / Service	Rate	Minimum Charge	Billing Increment
International Call to EU	£0.212	60 Seconds	60 Seconds
International Call to USA/Canada	£1.330		
International Call to Rest of World	£2.660		
International SMS to EU	£0.064	N/A	Per SMS
International SMS to EU (Other)	£0.308		
International SMS to Rest of World	£0.532		
Calls to Channel Islands & Isle of Man	£0.488	60 Seconds	60 Seconds
SMS to Channel Islands & Isle of Man	£0.308	N/A	Per SMS
World Traveller Service (WTS)	£9.00	Per Day	Per Day
On Net, Cross Network, Landline & Voicemail	£0.488	1 Second	1 Second
SMS	£0.682	N/A	Per SMS
Data	£0.022 per MB	1MB	1KB
Standard UK Picture Message	£0.642	Per Message	Per Message
Standard UK Video Message	£0.650		
Video Calling to any Vodafone UK Mobile	£0.642	1 Second	1 Second

Destination / Service	Rate	Minimum Charge	Billing Increment
Video Calling to other UK Mobile Networks	£0.642	1 Second	1 Second
Video Calling to International Mobile Networks	£0.642		
Call Return (up to 3600 seconds)	FOC	N/A	N/A
Call Return (over 3600 seconds)	£0.458	60 Seconds	60 Seconds
Call Return Landline	£0.458		
Call Return Cross Network	£0.458		
Call Return Personal Number Service	£0.458		
0800 & 0808 Numbers	FOC	N/A	N/A
0844 & 0870 Numbers	£0.650	60 Seconds	1 Second
0845 & 0870 Numbers	£0.650		
Charity Numbers	FOC	N/A	N/A
Radio-paging Services (starting 076)	£0.650		Per Call
Personal Number Services (starting 070)	£0.650	60 Seconds	1 Second
Call Forwarding Services (e.g. 07744 & 07755)	£0.605		60 Seconds
Premium Call Access Charge	£0.650		1 Second
Directory Enquiries Access Charge	£0.650		